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# Exploring the Success and Barriers to SME Access to Finance and its Potential Role in Achieving Growth

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Robyn Owen, Tiago Botelho\*, Osman Anwar\*\* and Richard Cooper\*\*\*

Centre for Enterprise and Economic

Development Research (CEEDR), Middlesex University and \*University of East Anglia \*\* SQW \*\*\*Oxford Innovation

Robynowen63@gmail.com

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## Introduction

#### Aims:

- (i) The UK SME demand for external finance in terms of reasons for seeking, amount and types of finance sought
- (ii) The level and reasons for borrower discouragement
- (iii) The association between use of external finance and SME growth; the characteristics of SMEs that are successful in accessing finance, growth oriented and discouraged.

#### Methods:

- Descriptive and regression analysis of LSBS 2015 (n=15,002) binary logit regressions for: seeking finance, overall access to finance, access to specific types of finance, discouragement
- Qualitative interviews with 6 Oxford Innovation frontline staff who deliver specialist finance and business support to potential high growth SMEs - to test data findings with practice

# Key General Descriptive Findings

Key LSBS 2015 descriptive data (unweighted, focus on last year data):

- 36% sought and use some form of external finance in last 5 years
- 19% sought external finance in last year
- Credit cards (51%), bank loans (43%), overdrafts (42%), leasing (36%), factoring (9%), grants (7%), equity (6.5%), P2P (4%).
- working capital cash-flow (51%), equipment (42%), growth (7%) and R&D (3%)
- Median £75,000: 27% obtained under £25,000, 32% received between £100,000 and £1m and 13% received over £1m.
- 62% applied only once, 20% applied 3+ times
- 83% received funding, 11% still in transaction, 6% none
- Indications of increasing use of P2P and equity (from SBS 2014)
- Access to finance is highly significantly correlated (<.001) with employment and sales growth (current and forecast)
- Use of finance advice is negatively associated with access to finance

# Key Findings (regressions beyond .05 level)

#### Who applies for external funding?

- Larger SMEs employers (3+ partner/directors). Associated with greater perceived capability to access external financing
- Younger SMEs est.<5 years more likely to apply for finance</li>
- Capital intensive sectors e.g. primary, manufacturing, transport
- Ethnic minority owned businesses and those in less deprived areas

#### Who gets external funding?

- Larger SMEs, obtaining larger amounts, better management resources, perceived financial access skills, and 3+ partner/directors
- Self employed least successful and those established <5 years</li>
- Accommodation and catering sectors least successful

#### Who is discouraged?

- Smaller SMEs and younger SMEs <5 years establishment</li>
- Firms with poor capabilities to raise finance and less than three directors/managers.
- Women-led and ethnic minority led businesses

## Qualitative findings - Testing data with practice

- The experience of Oxford Innovation practitioners broadly confirmed the main findings from the LSBS data analysis e.g.:
  - Types and amount of finance sought during previous 12 months (working capital for cash-flow; less R&D - tax credits unlikely to be perceived as external finance)
  - Larger firms (emp. size) with stronger management resource significantly more likely to access external finance (explained by risk appetite among lenders/investors)
  - Borrower discouragement among firms which are young/micro, no partners or directors, minority ethnic led, and SMEs with declared poor capabilities to accessing finance (busy "fighting fires" day-to-day; need updated business plans)
  - Business growth (previous year and predicted for next year) highly correlated with access to external finance (firms which experience actual growth or expected growth - and can demonstrate this with evidence - more likely to access external finance)
  - No strong correlation between no. of applications for external finance and past sales growth – this might suggest application success more related to strength of future growth predictions than past growth, but more likely to indicate future growth predictions revised down as a result of not receiving external finance

Firms will not grow without "correct" funds - need to ensure most appropriate finance at right stage of development

### Qualitative findings - Testing data with practice

A few surprising observations...

- Firms that used external finance finders and advisors were significantly less successful at accessing external finance and more likely to make more applications
  - Important to distinguish between "distressed" early stage firms that engage advisors and those that do so as part of a calculated plan for growth
  - Approach of the distressed firms to raising funds not necessarily "tactical" or "strategic" but "reactionary" (requiring immediate "cashinjection")
  - Influential role of "trust and links" between finance finders and advisors
     difference between long-term relationship advisors and those that
     provide short-term services
  - Incentive/remuneration method for advisors may also play a role in achieving positive outcomes for firms

## Conclusions – initial recommendations

- Government ought to complement its efforts on the external financing supply side by stimulating demand-side for finance to ensure quality propositions are put in front of investors – requires support to improve capacity development amongst business advisors, a better join-up in the business support landscape, and enhanced provision and take-up of investor readiness support
- Access to finance problems are focused on Resource-Based problems e.g. young, small, inexperienced entrepreneurial teams, often not suited to trad 'bank' finance and discouraged – lacking knowledge and suitable advice networks
- Older distressed SMEs also struggling and discouraged
- Concerns over value and types of business finance access advice who provides what and timing of advice (whether too late)?
- Clear need for demand-side entrepreneurial IRP and education on availability and suitability of alternative sources of e.g. early stage finance and financing models

#### **Limitations:**

- LSBS 2015 not large enough to collect robust equity and alternative P2P finance data
   especially for young potential HG SMEs
- LSBS lacks adequately information on types of external business advisor support
- Problems calculating fully or partially funded applications
- R&D funding (e.g. tax credits) requires data linking
- Need to track businesses over time to fully understand finance and growth linkages